

Volunteer Therapist – Role Description

Purpose of the Position	To deliver a range of complementary therapies for the patients who attend the Day Hospice. These may include Aromatherapy, Massage, Reflexology, Indian Head Massage, Reiki, Crystal Therapy, Hypnotherapy, Emotional Freedom Technique or Relaxation Sessions. If your therapy-type is not listed here, please still get in touch. KEMP Hospice also has some basic insurance which <i>may</i> cover you.
Supervisor	Complementary Therapy Co-ordinator and / or Care Services Manager
Tasks Involved	<ul style="list-style-type: none"> ✈ Attend the volunteer team briefing on the day(s) you are in. ✈ Greet patients. ✈ Talk to patients and listen. ✈ Deliver complementary therapy treatments prior to lunch time (12:30pm). ✈ Communicate and liaise with the Care Services Manager and other team members about any concerns or changes in the patient’s condition. ✈ Carry out / assist with assessments of new patients, gaining consent and information relevant to your treatments for the electronic records. ✈ Attend a debrief at the end of the day.
Duty Times	<ul style="list-style-type: none"> ✈ Flexible: we are open to patients Monday, Tuesday, Wednesday and Friday 9am-4.30pm. ✈ We ask that you are able to dedicate a minimum of 3 hours on one of our days. The patients are with us until 3pm. Therapists usually stay until lunch time and then complete their documentation prior to the end of their session.
Desired Skills	<ul style="list-style-type: none"> ✈ Compassion and empathy ✈ Patience and excellent communication skills ✈ One or more of the Complementary Therapies listed above ✈ DBS (KEMP Hospice will provide this) ✈ Ability to respond with understanding to the needs of patients in the Day Hospice ✈ Confidentiality
Benefits to Volunteers	<ul style="list-style-type: none"> ✈ Being part of a dedicated team ✈ A sense of fulfilment in providing a much needed service. ✈ Ongoing training and support.
General	<p>All KEMP Hospice employees and volunteers are required to:</p> <ul style="list-style-type: none"> ✈ Abide by the Health & Safety at Work Act. ✈ Respect confidentiality applying to all Hospice areas. ✈ Work within Hospice policies and procedures. ✈ Comply with the Hospice no smoking policy. ✈ Participate in and contribute to team meetings. ✈ Co-operate and liaise with colleagues. ✈ Always behave in a professional manner, reflecting and maintaining KEMP values as set out in the KEMP Way. ✈ Undertake mandatory training.

“We are a great place to work and VOLUNTEER.”

KEMP Hospice Strategic Goal - Strategy 2024

Other requirements

Two references
DBS Check – basic, standard or enhanced dependant on the role
A willingness to undertake mandatory training as applicable to the role

Mandatory Training

Volunteer Role	DBS	Safeguarding	Food Hygiene	Moving and Handling	Data Security	Infection Prevention
Therapist	Enhanced	✓		✓	✓	✓

KEMP is very flexible when it comes to our volunteers. We aim to accommodate your preferred times and days to work around you. All we ask is that you let us know if you are unable to volunteer as planned.

Thank you for taking an interest in volunteering for KEMP - for more information please contact volunteering@kemphospice.org.uk or call 01562 756000.